

## **MEDIA STATEMENT**

28 June 2019

**For Immediate Release**

### **INDAH WATER UNDERTAKES SEWER MODIFICATION WORK TO RESOLVE PAST SEWERAGE ISSUES FACED BY RESIDENTS**

**KUALA LUMPUR:** Indah Water Konsortium (IWK) acknowledges recent media reports on the inconvenience faced by residents in SS15/4B, Subang Jaya with sympathy. IWK would like to clarify that the sewerage modification works conducted in the area is to resolve complaints from residents on sewer blockages, collapsed sewer and sewage overflow at Jalan SS15/4B, Subang Jaya.

IWK takes these complaints seriously, hence upon receiving the complaints, IWK carried out jetting and manual cleaning works to reduce sewage overflow and we have even carried out repair works for collapsed sewer in the area. These issues were mainly caused by improper liquid waste disposal into the sewerage system such as oil and grease, coupled with the ageing pipes.

At the same time, IWK engaged consultants to carry out sewer modification work to resolve the matter. The work commenced on September 2018 and is estimated to complete by end of the year.

The contractor appointed for the modification work had engaged the shop owners and MPSJ to explain the nature and expected conditions of the work in the duration that it will be carried out. As there are other cables located underground, relevant parties are also engaged to expedite progress of the modification work.

Modification works at the area are only carried out at night between 12:00a.m. and 6:00a.m. to avoid interruption to businesses located at the area. Whenever the work is completed, the contractor will backfill the trench with crusher run for temporary road reinstatement. This method had been presented to MPSJ during working permit application and MPSJ had no objection with the method. The permanent resurfacing works will be carried out after all the works have been completed.

IWK will continue to engage the shop owners to explain the progress at the site for open communication. We urge restaurants, food courts and any food related businesses to install and maintain grease traps to avoid clogging the drains.

We regret the inconvenience caused and we hope that the residents the area will understand that the work carried out is to resolve the issue that they face.

For more information, please visit our website at [www.iwk.com.my](http://www.iwk.com.my).

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*Issued by:*

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#### ABOUT US

*Indah Water Konsortium Sdn Bhd (Indah Water), is a sewerage services company owned by Minister of Finance Incorporated, Malaysia. Indah Water is responsible for providing sewerage services, operating and maintaining more than 6,000 sewage treatment plants and 19,320km networks of sewerage pipelines serving 24.8 million Connected Population Equivalent (PE). Our expertise include Operations and Maintenance, Refurbishment, Planning & Policy Strategy, Engineering & Process Review, Project Planning, Project Management, EIA and HAZOP Studies, Training Services & Module Development, Research & Development, Capacity Building and Community Awareness & Education Program. IWK was awarded the Water Industry Achievement Award (Best Sewage Treatment Plant Award) by Malaysian Water Association in 2016, which further spurred our vision to become Asia's premier sewerage company. For more information on IWK, please visit our website at [www.iwk.com.my](http://www.iwk.com.my). You can also download the Indah Water application at 'Play Store' or 'Apple Store'.*