NOTE TO EDITOR

For Immediate Release

4 April 2018

REPAIR OF COLLAPSED SEWER LINE IS UNDERWAY

KAJANG – With reference to the articles published in the Chinese newspapers on 31st March 2018, pertaining to overflowing sewage from a manhole cover suspected due to Indah Water Konsortium Sdn Bhd (IWK) underground pipe burst.

IWK became aware of the sewage overflow in Kajang Prima when our Operations office received an official complaint on 23rd March. A site investigation using CCTV was carried out and IWK team discovered that the sewer line had collapsed at two separate spots. Our operations team appointed a contractor to carry out repair works and expected the task to be completed on 7th April.

IWK would also like to deny the statement made in the news report that no actions were taken to solve this matter despite claiming to have made more than ten complaints over the telephone. Based on IWK's record, our Operations office first received a complaint about this problem on the afternoon of 23rd March.

For any sewerage related services or problems, customers are advised to contact the IWK operations offices for your area or call IWK Customer Care at 03-2083 2828 (operating from 8 am – 11 pm).

Issued by:
Department of Corporate Communication, Indah Water Konsortium

For more enquiries, please contact **Wan Esuriyanti** at **012-271 8095**
or **Shahrul Nizam Sulaiman at 016-207 3727**
or email to **esuriyanti@iwk.com.my** or **sharuls@iwk.com.my**

About Indah Water Konsortium

Indah Water Konsortium Sdn Bhd (Indah Water), is a sewerage services company owned by Minister of Finance Incorporated, Malaysia. Indah Water is responsible for providing sewerage services, operating and maintaining more than 6,000 sewage treatment plants and 19,031 km networks of sewerage pipelines serving 24.3 million Connected Population Equivalent (PE). Our expertise include Operations and Maintenance, Refurbishment, Planning & Policy Strategy, Engineering & Process Review, Project Planning, Project Management, EIA and HAZOP Studies, Training Services & Module Development, Research & Development, Capacity Building and Community Awareness & Education Program. IWK was awarded the Water Industry Achievement Award (Best Sewage Treatment Plant Award) by Malaysian Water Association in 2016, which further spurred our vision to become Asia's premier sewerage company. ***For more information on IWK, please visit our website at www.iwk.com.my***